

SERVICE CATALOG

Beach Algarrobo Costa and Mezquitilla

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|  26 Gangplanks. |  19 Showers. |  6 Play/Sport ground. |
|  2 Disabled Access Points. |  16 Foot Showers. |  3 Beach Restaurant. |
|  2 Disabled Access Points for swimming. |  2 Lifeguard and First Aid. |  2 Sport Zone and Beach Volley Ball. |
|  2 First Aids. |  4 Car Parking. |  Nautical Beacons. |
|  6 Lifeguard look out stations. |  4 Parking for disabled. |  3 Beach Umbrella Zone. |
|  11 Megaphones. |  1 Playground for children. |  50 Bins. |
|  1 Tourist information. |  2 Bicycle parking. |  28 Oasis. |
|  9 Toiletes. |  4 Sun lounge zone. |  2 Disabled Users Area |
|  12 Locker rooms. |  1 Slipway. |  2 Picnic Area with Shade |



OPENING TIME

Summer Season:
15th of June until
15th of September
Lifeguard and First Aid:
Monday to Sunday:
12:00 until 21:00 o'clock



Environmental and
Beach Services Department

Algarrobo Town Hall



Compromiso
de Calidad Turística

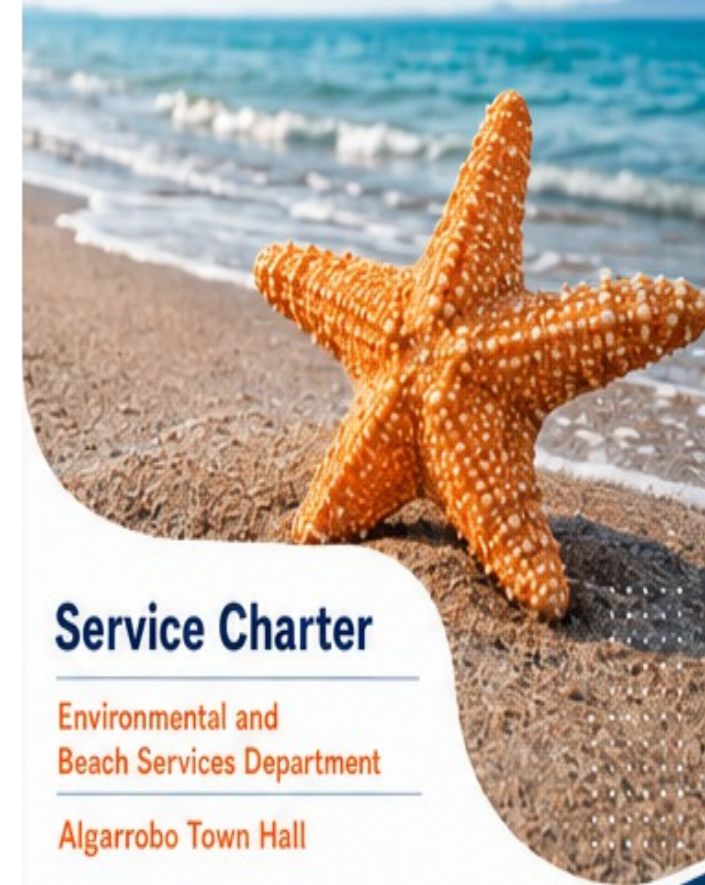


SOSTENIBILIDAD
TURÍSTICA



Ayuntamiento
VILLA DE
ALGARROBO

Mezquitilla Beach and Algarrobo Costa



Service Charter

Environmental and
Beach Services Department

Algarrobo Town Hall



BEACH QUALITY AND ENVIRONMENTAL POLICY

- The town hall of Algarrobo has bound to place at disposal all necessary technical as well as financial means to bend forward against an environmental pollution by the beaches which could appear from activities by the beaches (In consequence all possibilities are reduced for an environmental pollution to a minimum). Hygiene and sanitary equipments are improved in cooperation with all urban sectors constantly. This assures advancement in the environmental protection as well as the services.
- With all these activities, executed by the beaches, the town hall binds to seize initiatives which guarantee the observance of the rules and regulations, and the wishes of the beach-users. Also they will improve the participation by staffs and user of the beaches to reach therefore an improvement of the beaches by information and sensitization.



OBJECTIVES FOR QUALITY AND ENVIRONMENT

- Minimise pollution.
- Control the quality of bathing water.
- Ensure the hygienic-sanitary conditions of the beach.
- Improve beach equipment and services.
- Improve safety, environment and user satisfaction.
- Promote environmental awareness and training.



COMMITMENTS

- Lifeguard and First Aid services Will be provided for 9 uninterrupted hour daily, from Monday to Sunday.
- Waste collection with source separation, including the emptying of litter bins and recycling bins.
- Sand maintenance and cleaning.
- Compliance with de Municipal Bylaw through the Local Police and Civil Protection.



INDICATORS

- The Town Hall has established a set of indicators available on the website and information boards about the beaches, including:
- Results of bathing water analysis.
 - Response time for emergencies and maintenance services.
 - User satisfaction.



COMPLAINTS AND SUGGESTIONS

All beach users have the right to make complaints or suggestions about the operation of services provided.

Users can access a form on the website www.algarrobo.es, where the complaints and suggestions section is available, or email: quejasysugerencias@algarrobo.es.

Users can also submit any complaint or suggestion in person at the Town Hall Office, Algarrobo, Tenencia de Alcaldia de Algarrobo-Costa or at the First Aid Posts.



USEFUL PHONE NUMBERS

- Town Hall**
952 55 24 30
- Local Admin. Office**
952 51 11 67
- Local Police**
670 67 15 83
- Civil Protection**
661 85 69 48
- Emergency**